



FILE A COMPLAINT

Please be sure to read [about the kinds of cases the ACLU of Texas accepts](#) before filling out this form.

There may be deadlines that could affect your lawsuit or grievance. If you are concerned about whether the time for bringing your complaint is about to pass, you should not rely on filing an ACLU complaint to protect you; you should consult with an attorney of your choice. For a list of attorneys and/or for information about organizations who assist low-income Texans with legal matters, we recommend you consult:

- [Texas Bar Lawyer Referral Service](#) (click on “find a lawyer”) or call 1-877-9TEXBAR (toll free)
- [Texas Rio Grande Legal Aid](#) or call 1-888-988-9996 (toll free)
- [Texas Access to Justice Commission](#) (click on “find legal assistance”) or call 800-204-2222 ext. 2155
- [Texas Law Help](#)

If you would like to file a complaint, fill out the form below.

* Indicates the required fields

CONTACT INFORMATION

Are you filing for yourself or on behalf of someone else? *

Myself

Title

Mr.

First name *

Jim

Last name *

Lager

Address *

3131 Irving Blvd.

Address line 2

City *

Dallas

State *

Texas

Zip

75247

Phone

972-922-7167

Email

jim@texashosepro.com

If a prisoner, prison name?

- Select -

Prisoner number

COMPLAINT AGAINST

Title

Mr.

First name

Glenn

Last name

Duncan

Agency

PIRTEK USA

Address

300 Gus Hipp Boulevard

Address line 2

City

Rockledge

State

FL

Zip

32955

Phone

888-738-0417

Email

gduncan@pirtekusa.com

May we contact this person or agency?

Yes

ATTORNEY INFORMATION

Are you represented by a lawyer in this matter? *

Yes

First name *

Jerry

Last name *

Marks

Phone

908-216-5118

Email

jerry@marksklein.com

HAVE YOU REPORTED?

Have you reported this incident to any other agency? *

Yes

If yes, please list all the agency names. *

Remaining characters: 871

Federal Trade Commission (FTC)

North American Securities Administrators Association, Inc. ("NASAA")

Texas State Securities Board

INCIDENT INFORMATION

Date of incident *

12/23/2021

County *

Dallas

Please describe IN DETAIL, all the events that led you to file this complaint. *

Remaining characters: 1

I was a successful franchised dealer for a company named PIRTEK USA, which is the U.S. sub-franchise of the Australian parent. I had built the Dallas area into one of the top markets in the country. I had been given countless awards not only for sales but for my volunteer mentoring of other franchise owners across the country. As a military veteran, my success story was promoted in ads, brochures, PR, etc. Glenn Duncan, the Australian son of the founder, took over PIRTEK USA. At a company meeting with wives & girlfriends invited, Duncan learned I had a black girlfriend. He was enraged. He made disparaging, racist comments to company execs & referred to my long-time girlfriend as "a prostitute." My interracial relationship made me unsuitable to their all-white company and I was forced out of the system. My territory was given to a white man with a white family. They

State clearly what you would like the ACLU of Texas to do for you. *

Remaining characters: 1

I need the help of the ACLU to stand up to corporate, racist bullies using threats and highly paid lawyers and mediators to take away the voice of an honorably discharged U.S. veteran, & deprive me of the very rights I served to protect.

PIRTEK USA is a nearly 100% white franchise chain with caucasian employees. They drove me out for racially motivated reasons. Now they are bullying and threatening me to keep me from sharing my opinions and experiences (even those that don't involve them) with the agencies that regulate the franchise industry: FTC & NASAA. They have prohibited me from participating in industry discussions & legislative reviews. They use overly broad claims about my NDA to prohibit me from

DISCLAIMER AND NOTICE

This Survey does not give legal advice, and you should not rely on it as legal advice. You should not rely on the information you get from this site and should speak with a lawyer to get advice on your specific situation. We also cannot promise that the information on this site is complete, accurate, or up-to-date.

This Survey is not a solicitation or an offer by the American Civil Liberties Union and its affiliates to represent you. We cannot promise you that the information you provide will lead to any specific action on the American Civil Liberties Union or its affiliates part. Once you complete the survey, the American Civil Liberties Union of Texas may not do anything—including contact you—about your situation.

If you fill out this Survey, you agree that the American Civil Liberties Union, the national ACLU or its affiliates, if identified as part of the Survey, or one of its coalition partners may use the information you give us, as long as we don't include your name, address, email or phone number, for one or more of the following purposes: (1) legislative testimony, (2) litigation; (3) contacting a city, state or federal agency; or (4) telling your story to the public, including the media. If the American Civil Liberties Union, the national ACLU or its affiliates, or one of its coalition partners wants to identify you, we will contact you prior to doing so.

We will keep your name, address, telephone number and email confidential unless you give us permission to use it or unless we are ordered to turn it over by a court (although we will attempt to prevent any disclosure).

AGREEMENT

By clicking the "Submit Complaint" button to indicate that the information you have provided is true and correct; that you understand that, by accepting this complaint form, the ACLU of Texas is not agreeing to represent you; and that you understand that the ACLU of Texas is not responsible for ensuring that any statute of limitations requirement or other deadline is met in your case.

If you submit a complaint, you agree that the ACLU of Texas or the national ACLU may use the information you give us, as long as we don't include your name, address, email, or phone number. We will keep your name, address, telephone number, and email confidential unless you give us permission to use it or unless we are ordered to turn it over by a court (although we will attempt to prevent any disclosure).

Submit Complaint

Press

Careers

Donate

© 2021 American Civil Liberties Union

[User Agreement](#) [Privacy Statement](#) [Website Accessibility](#)