

# Start a NY Bagel Style Café & Deli

# A guide to start-up options

An informational report prepared by UnhappyFranchisee.Com

Revised 9/17/15

### Contents

Start a NY Bagel Style Café & Deli	1
NY Bagel Café & Deli (Advertised on Craig's List) - BUYER BEWARE!!!!	3
Davidovich Bakery Licensed Store Opportunity (No Franchise Fee)	8
Bagel Store Franchise Options	10
Einstein Bros Bagels	10
Bruegger's Franchise Corporation	11
Big Apple Bagels/My Favorite Muffin	11
Manhattan Bagel	12
Between Rounds Bakery Sandwich Cafe	13
OLD NEW YORK DELI & BAKERY CO, INC	14
Joey Bag a Donuts Franchising LLC	15
UnhappyFranchisee.Com	16

### NY Bagel Café & Deli (Advertised on Craig's List) - BUYER BEWARE!!!!

You may have seen ads like the one below on Craigslist or on a franchise advertising website. The ads promise that you can own a beautiful NY Bagel Café & Deli franchise for their special, limited-time discounted franchise fee of \$19,500 (or sometimes \$17,500).

The headlines for the ads usually read like this:

#### "NY BAGEL CAFE & DELI"

"OWN A NY BAGEL CAFE OPPORTUNITY"

"NY BAGEL CAFE BRAND NOW AVAILABLE IN FL"

"N.Y. Bagel Cafe & Deli / MARCH SPECIAL \$17500"

Some intentionally don't mention the company name in the headline:

#### "COFFEE DELI BREAKFAST/LUNCH OPPORTUNITY"

#### "OWN A FOOD FRANCHISE OPPORTUNITY - \$19500"

#### What the ad claims:

NY Bagel Cafe & & Deli, a 20 year old **leading bagel Franchisor** is now offering, **for a limited time only**, an exceptional Special Spring 2015 program within the [city, state] areas... During our [season, month, year] Special Promotion and for a Limited Time Only our Franchise Fee is reduced to a onetime fee of \$19,500.

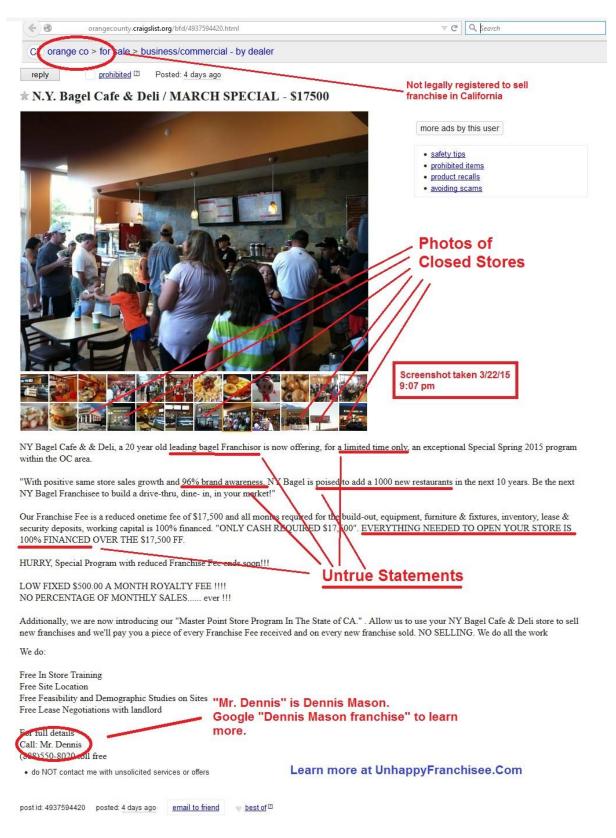
#### What NY Bagel Café isn't telling you:



NY Bagel Cafe franchise ads do not mention that the Cafes pictured have already failed. NY Bagel Craig's List ads show the exteriors of now-closed franchises in Wesley Chapel, NC, Newark, NJ and El Paso, TX. Of 34 franchises opened, all but 4 have closed. UnhappyFranchisee.Com **"Leading bagel franchisor."** With fewer than 10 locations open and an estimated 30 closed, this company is nowhere near a leading franchisor. Leading bagel franchisors include Bruegger's, Noah/Manhattan Bagels, Einstein Bros, Big Apple Bagel, and others.

"Limited time only" They keep changing the name of the promotion, but the "discounted" fee is always the same, either \$17,500 or \$19,500.

**Beautiful photos are of failed stores** The NY Bagel Café ads show many beautiful stores. Sadly, most, if not all, of those stores were closed and their franchise owners lost their entire investments. Many went bankrupt and some lost their homes.



#### Typical NY Bagel Café & Deli Ad on Craigslist:



#### What the ad claims:

Our NY Bagel Café & Deli franchised stores offer over 20 different varieties of award winning, true 5 oz. New York style, par-baked, Kosher & Halal bagels...

#### What NY Bagel Café isn't telling you:

**NY Bagel Café & Deli bagels are not proprietary.** NY Bagel Café sources its bagels from Davidovich Bagel Bakery in New York. Anyone can order from Davidovich. In fact, Davidovich has a licensing program and will help you get set up with your own bagel store with no upfront fee and no royalties. See our information on the Davidovich Bagel licensing program in the next section.

**NY Bagel Name is not Trademarked.** The US Patent & Trademark Office denied this franchise company's attempt to register its name, saying it is not distinctive enough. So as long as no one in your immediate market is already using it, you could probably open a "NY Bagel Café & Deli" and sell Davisson Bagels without paying franchise fees.

#### What the ad claims:

All monies required for the build-out, equipment, furniture & fixtures, inventory, lease & security deposits, working capital is 100% financed. "ONLY CASH REQUIRED \$19,500". EVERYTHING NEEDED TO OPEN YOUR STORE IS UP TO 100% FINANCED OVER 10 YEARS AND OVER THE \$19,500 FRANCHISE FEE BASED ON CREDIT...

#### What NY Bagel Café isn't telling you:

**NY Bagel does NOT provide financing.** Despite the misleading claim in the ad, NY Bagel Café doesn not provide financing and does not get financing for you. Many victims claim that once the company received their fee, NYB gave them a list of "approved lenders" and told them it was their responsibility to go get the funding. Most of the lenders on the list are either no longer in business or don't want anything to do with NY Bagel Café. Victims report that when they couldn't get funding, the company gets nasty and refuses to issue a refund.

Victims reported that the only lenders who will work with them wanted to sign them up for a bunch of credit cards with unsustainably high interest rates that will likely ruin their credit.

#### What the ad claims:

Additionally, we are now introducing our "Master Point Store Program." Allow us to meet or refer new prospective Franchisees to your NY Bagel Cafe & Deli store in order to offer new prospective Franchises a NY Bagel Café & Deli franchise and **we'll pay you a part of every** 

**Franchise Fee received and on every new franchise sold.** NO SELLING ON YOUR PART. We do all the sales. Last month we gave one of our current Franchisees three (3) checks...

**NY Bagel Café franchisee endorsements aren't trustworthy.** NY Bagel Café franchisees can make up to \$5,000 by getting you to sign up for the franchise. How trustworthy do you think their recommendations are? If franchisees is struggling to make payroll and rent, do you think they'll tell you the truth and lose out on the \$5,000 commission they'll get if you sign up?

#### What the ads claims:

For full details Call: **Mr. Dennis** for details and a meeting at one of our franchised stores (888)550-8020 toll free

#### What NY Bagel Café isn't telling you:

**"Mr. Dennis" is Dennis Mason.** Dennis Mason is a rather infamous franchise seller with a history of franchisee lawsuits, bankruptcies, fraud allegations and failed franchisors. For more information on him, search "Dennis Mason" on UnhappyFranchisee.Com.

### If you've supplied information or paid a fee to NY Bagel Café, contact <u>UnhappyFranchisee@Gmail.Com</u> in confidence.

In our opinion, two individuals named Joseph Smith and Dennis Mason, aided and abetted by a network of complicit 3rd parties, are running a lucrative franchise scheme that promises trusting individuals the opportunity to join a young, successful franchise chain and own their own bagel cafés upfront fees ranging from \$17,500 - \$29,500.

NY Bagel Café claims that they provide 100% financing for the rest of the approximately \$100,000 – \$200,000 investment, and that the initial franchise fee is refundable if the franchisee turns out not to be creditworthy.

UnhappyFranchisee.Com research indicates that the majority who sign franchise agreements with NY Bagel Café & Deli are neither provided funding nor have their initial fees of \$17,500 – \$29,500 refunded. Dennis Mason & Joe Smith, we believe, simply keep the upfront fees, knowing that their victims can't afford to hire a lawyer and won't be able to collect a judgement even if they are awarded one.

We believe that those who ARE able to obtain funding and manage to open a NY Bagel Café will likely lose dramatically more than just their franchise fees.

Our research indicates that more than 90% of the NY Bagel Café locations that opened have shuttered their doors, and the franchisees' investments were lost.

Despite being provided proof of violations of franchise and business opportunity laws and anti-fraud statutes, so far the Federal Trade Commission (FTC), state franchise regulators, state attorney generals and the FBI have (so far) failed to protect citizens by shutting down this operation.

NY Bagel Café continues to run deceptive ads on Craig's List, continues to harvest franchise fees from undercapitalized franchisees, and continues to brag about store openings even in states where they cannot legally sell franchises.

If you have contacted this company, given them your information to them, signed their franchise agreement or sent them any money, you should contact <u>UnhappyFranchisee@Gmail.com</u> for more information and assistance.

Where to go for more information:

UnhappyFranchisee.Com

### **NY Bagel Café Franchise Scam Overview**

http://www.unhappyfranchisee.com/ny-bagel-cafe-franchise-scam-overview/

## Davidovich Bakery Licensed Store Opportunity (No Franchise Fee)

Information supplied by Davidovich Bakery, Woodside, NY.



#### **OWN YOUR OWN DAVIDOVICH BAKERY LOCATION**

While many bagel companies claim their products are the best, only one Bagel Brand can, truly, be number #1. At Davidovich Bakery we take pride in the fact that we are the #1 bagel in the world, not because we say we are, but because the experts do. If you don't believe us ask:

•	Andrew Zimmern	•	TIME
•	The History Channel		Forbes
•	ABC News		The NY Daily News
•	The Jon Stewart Show		The Discovery Channel
•	30 Rock	•	The Forward
	The Wall Street Journal		Many, many more

· The Village Voice

Now entrepreneurs all over the world have a chance to open their own bagel bakery in partnership with the most trusted name in the business, Davidovich Bakery.

Davidovich Bakery is pleased to introduce its Davidovich licensing program. Here are some of the benefits of this amazing program:

**1. Reduced Labor Costs.** Ask any Baker and they will tell you that making bagels is one of the most labor intensive items they can produce. By becoming a Davidovich approved store-owner you get the benefit of producing and selling the most respected bagel in the world, but we do ALL THE WORK. Mixing, Rolling, proofing, boiling and Par Baking are all done in our historic facility in the heart of NYC. You receive a "bake ready" product that can be prepared to perfection in no time at all and without all of the costly labor.

**2. Lower Equipment Costs.** As a participant in the Davidovich license program you eliminate costly equipment such as mixers, formers, refrigeration, proofers, and even deck ovens. This savings of heavy



equipment and the space they occupy will lead to lower costs and higher profits; all without sacrificing the quality of the products.

**3. Great Products.** Davidovich's ParBaked Bagels are 5 oz, hand made, kettle boiled, plank baked using, only, the best ingredients, including the world famous NYC water. They are also Kosher, under the supervision of the OK, one of the leading supervising agencies.

They are dark and crisp on the outside and chewy on the inside. Our bagels come in a variety of terrific flavors. These are the bagels the Polish Immigrants brought with

them to the Lower East Side and changed culinary history forever.

**4. Full Technical and Sales Support.** When you are a Davidovich Bagel Licensee you receive full technical and sales support from our dedicated, knowledgeable and enthusiastic team. Whether you are an experienced Foodie, or just looking to learn about the bagel business, we can assist you in preparing, serving, and selling our world famous Davidovich Bagels. We can assist in selecting the requisite new equipment, maximizing usage of existing equipment, creating Point of Sale material and much, much more. As we continue to build our brand and increase our market penetration your investment, and business traffic, will naturally appreciate.

**5. Brand Strength.** As a Davidovich licensee you have full authority to us approved Davidovich Intellectual property, logos, and images. You will be able to proudly call yourself "A licensed Davidovich Bagel reseller".

So if you are looking to start your business, or if you are an existing business owner looking to become associated with a "destination" product, beloved by consumers around the world, to upgrade your business image contact us TODAY. Find out why "All other bagels wish they were a Davidovich Bagel too!" <sup>®</sup>

#### For more information contact:

**Marc Fintz** 

**Davidovich Bakery** 

http://www.DavidovichBakery.com 50-29 69th Place Woodside, NY 11377 212-391-2870 x113 800-352-2280 (Fax)



## **Bagel Store Franchise Options**

There are a number of bagel franchise options available, from established, leading franchise companies like those offered by Einstein Noah Group to new innovative start-ups.

### **Einstein Bros Bagels**

Einstein Bros. has long hung its hat on staples like Darn Good Coffee and a bagel-baking heritage that has become the cornerstone of their freshly

baked products, and of their franchise model. From in-store environments that ooze warmth and a menu stuffed with delicious possibilities, Einstein Bros. has become a franchise segment leader, ranked 8th in Fast Casual's 'Top 100 Mover and Shakers.' Einstein Bros. franchisees enjoy a solid corporate infrastructure, filled with industry veterans and experienced leadership at all levels. Franchisees have access to topical training materials and ongoing field support.

Units in Operation: 350

Founded: 1995

Franchising Since: 2006

Investment: \$492,100 - \$858,400

Franchise Fee \$35,000

Royalty: 5.0%

Liquid Capital Required: \$536,300

Net Worth Required: \$1,000,000

#### **Contact information:**

Einstein Noah Restaurant Group, Inc.

555 Zang Street, Suite 300

Lakewood, CO 80228

Phone: 303.568.8000

Website: einsteinnoah.com

#### **Bruegger's Franchise Corporation**

Bakery-cafe known for our authentic bagels. We have a new look and an expanded menu, and we continue to lead the quick casual segment.

Franchised Units: 103

Company Owned Units: 155

**Business Established: 1983** 

Franchising Since: 1993

Start-up Cost: \$100,000

Total Investment: \$330,400 to \$559,400

#### **Contact Information:**

Kelly Tope

Director, Franchise Development

159 Bank Street

Burlington, VT 05401

Tel (802) 660-4020

Fax (802) 660-4034

#### **Big Apple Bagels/My Favorite Muffin**

Big Apple Bagels was founded in Deerfield, Illinois in 1993. In addition to bagels, the restaurant's menu includes muffins, omelets, coffee, sandwiches, salads and soups.

Number of Locations: 82

Founded: 1993

Total Investment: \$273.3K - \$397.1K Total Investment: \$273,300 - \$397,100 Franchise Fee: \$25,000 Ongoing Royalty Fee: 5% Term of Franchise Agreement: 10 years, renewable Financial Requirements Net Worth: \$350,000 Liquid Cash Available: \$100,000

#### **Contact information:**

Big Apple Bagels Corporate Headquarters

500 Lake Cook Road, Suite 475

Deerfield, Illinois 60015

1-800-251-6101

Website: bigapplebagels.com

#### Manhattan Bagel

Manhattan Bagel is an established and vibrant, fast casual bagel cafe with over 65 owned restaurants. Located primarily in New Jersey, New York, Pennsylvania and Delaware, Manhattan Bagel is a part of the family of fast casual brands owned, licensed and franchised by publicly traded Einstein Noah Restaurant Group, Inc. Since their beginnings in 1987, Manhattan Bagel has enjoyed a reputation for excellent tasting food and beverages. They assist their franchisees with an experienced team of Franchise Consultants who provide beneficial business insights and procedures. Added support comes from an inhouse marketing department that provides contemporary, timely, and professional support initiatives.

Units in Operation: 73 Founded: 1987 Franchising Since: 1991 Investment: \$521,300 - \$778,900 Franchise Fee: \$25,000

Liquid Capital Required: \$225,000

Net Worth Required: \$450,000

#### **Contact information:**

Einstein Noah Restaurant Group, Inc.

555 Zang Street, Suite 300

Lakewood, CO 80228

Phone: 303.568.8000

Website: manhattanbagel.com/

#### **Between Rounds Bakery Sandwich Cafe**

When Jerry Puila moved from New York to Connecticut he knew something wasn't right--there were no bagel shops. With the help of his brother Joe, Puila opened The Bagel Stop in Hartford, Connecticut, in 1990. When the company began franchising in 1992, its name changed to Between Rounds.

Between Rounds shops combine a bagel shop and a catering service with two of the most profitable sections in a supermarket--the deli and the bakery.

Number of Locations: 4 Founded: 1990 Began Franchising: 1992 Total Investment: \$313,000 - \$416,000 Franchise Fee: \$25,000 Ongoing Royalty Fee: 5% Term of Franchise Agreement: 10 years, renewable Financial Requirements Net Worth: \$1,000,000 Liquid Cash Available: \$300,000

#### **Contact information:**

Between Rounds

19A John Fitch Blvd, Route 5

South Windsor, CT 06074

Phone: (860) 291-0323

Website: betweenroundsbagels.com



### **OLD NEW YORK DELI & BAKERY CO, INC**

Old New York Deli & Bakery Co. Inc, a California corporation, offers franchises for the operation of Old New York Deli & Bakery Co restaurants which are fast casual New York style deli, bakery and cafe restaurants, offering a full breakfast, lunch and dinner menu, made from scratch breads, rolls, pastries, authentic boiled and hearth baked bagels, 100% certified organic coffee, beer & wine and a full service take out deli in a fast casual environment.

Number of Locations: 3

Founded: 2011
Began Franchising: 2011
Total Investment: \$683,400-\$1,107,000
Franchise Fee: \$35,000
Ongoing Royalty Fee: 5%
Term of Franchise Agreement: 10 years
Financial Requirements
Net Worth: \$1,000,000
Liquid Cash Available: \$700,000
Contact Information:

Old New York Deli & Bakery Co. 4972 Verdugo Way Camarillo, California 93012 Telephone: (805) 383-1490 Website: oldnewyork.com

#### Joey Bag a Donuts Franchising LLC

Number of Locations: 1

Founded: 2009

Began Franchising: 2012

Total Investment: \$207.7K - \$587.8K

Startup Costs, Ongoing Fees and Financing

Total Investment: \$207,700 - \$587,800

Franchise Fee: \$30,000

Ongoing Royalty Fee: 5%

Term of Franchise Agreement: 10 years, renewable

Financial Requirements

Net Worth: \$500,000

Liquid Cash Available: \$250,000

#### **Contact information:**

1118 Park West Blvd

Mount Pleasant, South Carolina

843-856-JOEY (5639) or Toll Free 888-987-JOEY (5639)

Website: Joey-Bag-A-Donuts.com

A word of advice: Always do your due diligence and seek professional counsel before purchasing any franchise or business opportunity. We do not endorse any particular franchise, nor contend that any of the information in this guide is correct. Please use it as a starting point for your own independent research.

Remember: If an opportunity sounds too good to be true, that's because it is.

Learn from the experiences of franchise owners who have gone before you by thoroughly reviewing the uncensored posts and discussions here:

# **UnhappyFranchisee.Com**